

M. Auezov South Kazakhstan University

Comprehensive Disability Support Services & Accessibility Report

1. Institutional Policy & Governance

M. Auezov South Kazakhstan University (Auezov SKU) is committed to providing an inclusive, barrier-free, and supportive environment for all students, staff, and visitors with disabilities or special educational needs.

Inclusive Education Policy: The university actively implements an official policy aimed at integrating inclusive practices across all academic and administrative levels.

<https://auezov.edu.kz/rus/stranitsy-ru/5237>

Regulatory Framework: Inclusive education and support schemes are formally governed by the Regulations on the Organization of Inclusive Education (Approved 2024).

<https://auezov.edu.kz/media/attachments/2023/01/17/.pdf>

2. Dedicated Support Services

Inclusive Service Delivery Office: Located in the Main Building (Campus 1), this specialized office manages academic adaptations, targeted support, and administrative assistance for students with physical, sensory, or mobility impairments.

<https://auezov.edu.kz/eng/pages-en/5251-inclusive-education>

3. Physical Accessibility & Campus Infrastructure

University campuses are equipped with comprehensive accessibility features to ensure seamless mobility for individuals with disabilities, special needs, and parents with strollers:

Entrance Ramps: Installed at primary entrances across 7 key facilities, including the Main Building, Buildings No. 3, 4, 5, 7, 9, and Student Dormitory No. 5.

Elevator Systems: High-rise campus facilities (Buildings No. 4 and 8) feature fully operational elevators dedicated to visitor and student accessibility.

Accessible Restrooms: Restroom facilities in all buildings feature wide door access and dedicated safety support handrails near toilets and sinks.

Tactile Navigation Systems:

Vertical Pictograms: Tactile orientation signs are installed on walls and vertical surfaces across all campus buildings to indicate pathways and service areas.

Tactile Floor Tiles: Standardized tactile paving (stripe, longitudinal, cone, and diagonal patterns) is installed across all campus hallways to guide visually impaired individuals.

Campus Auezov University facilities for disabled, special needs, and/or maternity care



Ramp in Building 4



Ramp in Main Building

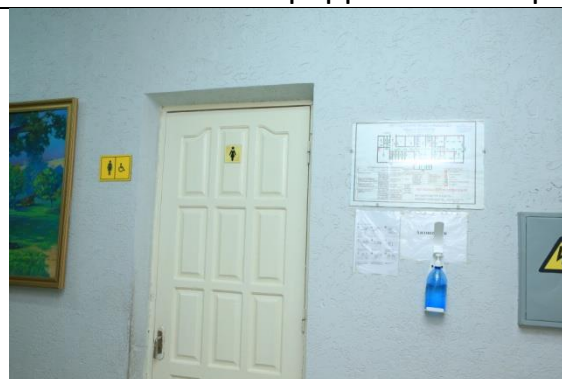


Ramp in Building 3

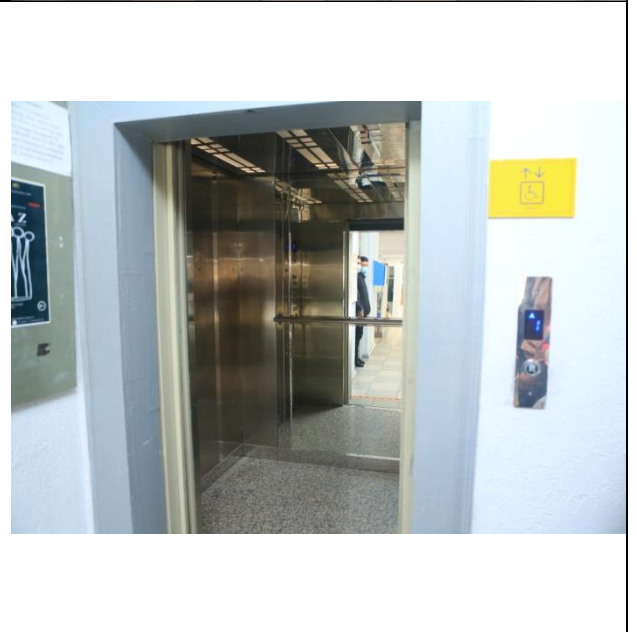
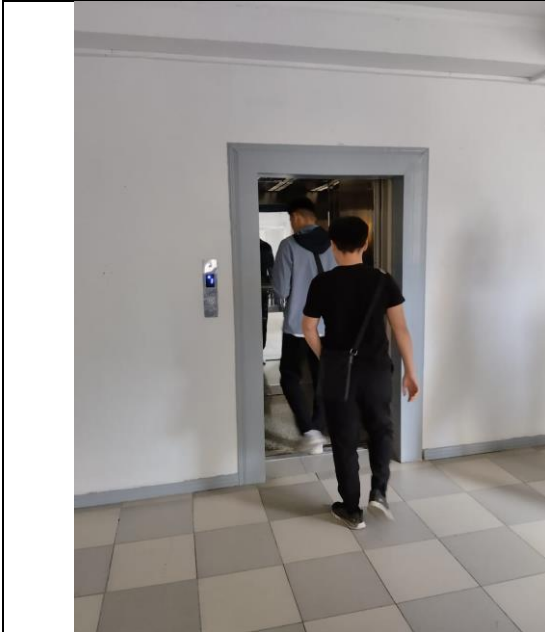


Ramp in Building 5

Ramps for the disabled and mothers with strollers.
They are available in each building where the entrance is equipped with steps.



Entrance to the toilet rooms are available in each building on each floor



Elevators for use by visitors and persons with disabilities
Available in high-rise buildings





Handrails for disabled people in toilets and near sinks. Available in every building



Tactile pictograms on vertical surfaces. Available in every building





Tactile floor tiles for the visually impaired and disabled. Available in every building



Auezov University office “Inclusive service delivery” with tactile tiles on the floor and vertical signs on the wall

Description:

The photo above shows the activities carried out by M. Auezov South Kazakhstan University to make life easier for the disabled, mothers with children, and socially vulnerable segments of the population.

1. M.Auezov South Kazakhstan University provides ramps for overcoming steps for people with disabilities, people with special needs and maternity care/mothers with baby stroller. There are 7 buildings with ramps: the main building, buildings No. 3, 4, 5, 7, 9. There is also a ramp in the Student dormitory №. 5.
2. Buildings 4 and 8 have an elevators for movement, which is successfully used by both disabled people and mothers with baby stroller on a par with students and staff. These buildings are high-rise, so they have an elevator.
3. Inside the toilets there are handrails (supports) for the disabled, both near the toilet bowls and near the sinks. Available in all buildings on each campus.
4. Walls and vertical surfaces have tactile pictograms indicating the direction of travel or the location of toilets. Available in all buildings on each campus.
5. On the floor in the buildings there is a tactile tile for the visually impaired and the disabled, with drawings of the type "Stripe", "Longitudinal reef", "Cone", "Diagonal". Available in all buildings on each campus.
6. Auezov University provides inclusive education - services for people with physical, sensory or intellectual disabilities. There is an "Inclusive Service Delivery" office in the main building of Campus 1.